

LadyBug Warranty and Calibration Policy

For new products, LadyBug’s Standard Warranty is three years from the date of shipment. Annual Calibration is recommended and is separate from the product’s standard materials and workmanship warranty.

Warranty and Calibration Service Table

	Included with purchase	Optional at additional cost
Warranty	3 Years	Five Years Extends standard warranty to 5 years.
Calibration	1 Year	Three years , Includes two additional calibrations, one after the first year of use and one after the second year of use. Total calibration coverage is three years. Five years , Includes four additional calibrations, beginning after the first year of use. Total calibration coverage is five years.
Repair	1 Year	

Warranty:

LadyBug Power Sensors are warranted to be free from defects in material and workmanship for the period of time indicated, unless otherwise specified, from date of shipment and to conform to applicable specifications, drawings, blueprints and/or samples. LadyBug’s sole obligation under these warranties shall be to repair or replace the Power Sensor or part thereof which is proved to be other than as warranted.

Repair:

Repairs to sensors is covered for a period of 1 (one) year. If the repair occurs within the sensor’s initial 3 (three) year warranty period, the repair is covered until the latter of: expiration of the initial warranty period or 1 (one) year from the repair. For example, if a one year old sensor is repaired due to customer overpowering, the sensor will be repaired and the standard flat repair fee will be charged because the damage was due to customer negligence. The warranty on this repair will extend until the initial 3 year warranty expires (2 more years).

Exclusions:

This Warranty does not cover Sensors that LadyBug’s inspection has shown to have been abused or overpowered.

Shipping and RMA (Return Material Authorization):

Contact LadyBug for review of the sensor’s issue. LadyBug will issue an RMA number for reference. Sensors should be sent prepaid to LadyBug for evaluation. LadyBug will repair, replace or contact the customer. Sensors found to be defective will be returned to US addresses at LadyBug cost. International customers are responsible for return-to-customer shipping.