

LadyBug Technologies, LLC Equipment Demonstration Policy

International customers please refer to part F, in the summary section.

Objective:

The purpose of this policy is to allow our customers to test and evaluate our equipment to ensure it meets their expectations and needs. LadyBug is committed to providing technical support and guidance throughout the trial process. Please note that acceptance into the program may be subject to a brief review of customer eligibility.

1. Request and Billing:

Customers interested in trying a demo unit may submit a request through our sales department. LadyBug will issue a tracking invoice for \$0.01 on the day of shipment for documentation and internal reference.

2. Trial Period:

The customer will have 30 days from the date of receipt to test and evaluate the equipment. During this period, the customer is encouraged to perform all necessary measurements and assessments. LadyBug's technical support team is available to provide software assistance, measurement guidance, and system integration support.

3. Equipment Return:

The customer agrees to return the Demo Power Sensor at its own expense at the end of the 30-day evaluation period and will contact LadyBug in advance if an extension is needed. The sensor must be returned in the same condition in which it was received, using the original box, packaging, and all included accessories.

4. Equipment Purchase:

At the conclusion of the 30-day evaluation period, the customer may purchase the demonstration sensor, subject to availability and pricing, or simply return the sensor. Please contact LadyBug's sales team to discuss your options.

5. Feedback:

Customer feedback is an important part of our product development and service improvement process. The customer agrees to provide feedback on the product and the support received during the demonstration period.

Summary:

- A. LadyBug will provide outbound shipping to US customers; the customer is responsible for return shipping.
- B. This demonstration policy is subject to equipment availability.
- C. LadyBug reserves the right to limit the quantity and type of equipment available for demonstration.
- D. Discounted pricing is available for certain products from the LadyBug Demo pool.
- E. Any significant damage or deterioration of the equipment during the trial period may result in charges.
- F. LadyBug does not provide International shipping, however we will attempt to provide a demonstration sensor through our representative in your country.

Contact:

For more information or to request a demo unit, please contact our sales department at sales@ladybug-tech.com or visit our website <https://www.ladybug-tech.com/>